TeamViewer

A Global Leader in Remote Access, Control, and Support Solutions

Empower Your Business with Secure Remote Connectivity

Businesses around the world use TeamViewer Remote Connectivity solutions to streamline operations and provide better services for their employees, partners, and customers.

Save Time, Boost Productivity, Reduce Downtime

Securely access any device, from anywhere, anytime.

Keep employees productive and their devices running on track by providing instant remote support to fix their computer problems or mobile device issues the moment they need help.

By leveraging remote access software, you can:

- Support more customers and employees faster
- Decrease first-call resolution times
- Minimize the frequency and cost of on-site visits
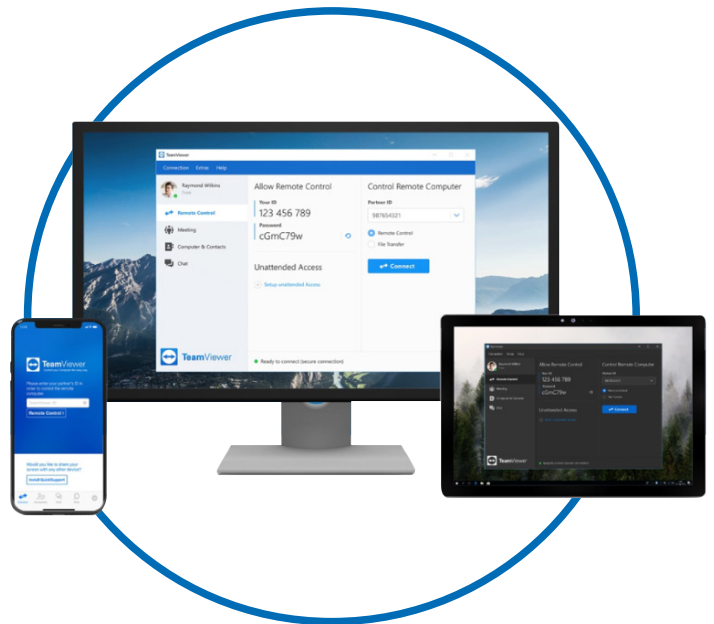
Solutions for the Global Workplace

Remote Support

Remote Access

Remote Connectivity

Remote Work

Shared Workspace

Management & Monitoring

Remote Connectivity for Your Business

Employee and Customer IT Support

IT support staff can access computers remotely to fix issues faster, significantly reducing time to resolution.

Remote Work

Employees are telecommuting regularly, and forward-thinking companies are using TeamViewer remote access to make working remotely easier, more flexible, and less expensive than VPN.

Mobile Access and Support

All major smartphone brands can be used to remotely access office computers and systems to provide mobile support or work with corporate applications on the go — even on slow data networks.

Remotely Manage Corporate Devices and Servers

Instant remote access to corporate devices and servers allows you to address maintenance and other issues quickly, efficiently, and effectively without leaving your desk or traveling to multiple offsite server locations.

Business Impact

"Remote support often only costs 10 or 20 percent of the price of general on-site support."
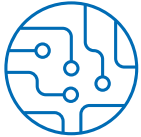
— Internet Service Provider, Japan

Achieved "customer satisfaction rate of 96 percent."

— Management and accounting software provider, France

"Rate of business trips dropped by 30 to 40 percent."

— Global IT solutions company, Germany

TeamViewer

Secure Remote Connectivity with 99.9% Uptime*

Technology Highlights

- Fully cloud-based, massively scalable infrastructure
- Advanced algorithms determine best possible, lowest latency connection (direct peer-to-peer or via router)
- No congested centralized data centers
- Optimized geolocation-based routing
- 1,100+ routers worldwide

Your Security Is Our Top Priority

We're serious about security, and we put our customers and their clients first when it comes to protecting them with the latest in technology.

- 256-bit AES Encryption
- Two-Factor Authentication
- SOC2 Certified and Compliant
- ISO 27001 Certification for Information Security Management
- ISO 9001:2015 certified for Quality Management System
- HIPAA Compliant
- GDPR Compliant
- Brute Force Protection
- User & IP Whitelisting/Blacklisting
- Trusted Device Lists
- Enforced Password Reset

About TeamViewer

As a leading global remote connectivity platform, TeamViewer empowers users to connect anyone, anything, anywhere, anytime. The company offers secure remote access, support, control, and collaboration capabilities for online endpoints of any kind and supports businesses of all sizes to tap into their full digital potential.

TeamViewer has been activated on approximately 2 billion devices; up to 45 million devices are online at the same time. Founded in 2005 in Göppingen, Germany, the company employs about 800 people in offices across Europe, the US, and Asia Pacific, with sales support located in major Latin American cities.

TeamViewer at a Glance
2 Billion Installations on Devices...and Counting

Approximately 340 million active devices a year	Over 300,000 subscribers	Support in more than 30 languages	in almost all countries	~800 employees worldwide	offices in EMEA, USA & APAC